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Subj EARLY FAILURES ON MERCEDES 642 v6 ENGINE

OUR DODGE VAN HAD OVER 300,000 MILES ON IT. SO WE WENT BACK TO THE WINNEBAGO FACTORY AND PURCHASED A NEW NAVION FROM LICHTSINN MOTORS, INC. THIS NAVION HAS THE MERCEDES 642V6 DIESEL ENGINE. WE LOOKED FORWARD TO MANY, MANY CAREFREE MILES OF DRIVING.

DID NOT HAPPEN!!! THE UNIT STARTED TO SHIFT STRANGE AFTER A FEW HUNDRED MILES.

THEN AT ABOUT A THOUSAND MAILES THE SHIFTING GOT VERY ERATIC, SO WE DID MOST OF THE

SHIFTING MANUALLY. WE TRIED TO GET THE PROBLEM FIXED AT NORTHLAND CHRYSLER DODGE

IN CANADA. THEY COULD NOT FIX THE PROBLEM., BUT THEY DID FIX A RECALL PROBLEM. WE

LOGGED MANY MORE MILES BY MANUALLY SHIFTING. WHEN WE GOT HOME TO ALASKA, WE

TOOK THE MOTORHOME TO ANCHORAGE CHRYSLER DODGE CENTER, AND THEY REPLACED THE

THE EGR VALVE AT 16,336 MILES. THE UNIT THEN SHIFTED FINE. BUT, AT 23,576 MILES THE POWER

STEERING PUMP FAILED. STANLEY CHRYSLER INC. , SOLDOTNA,ALASKA, REPLACED THE PUMP

AND FLUSHED THE SYSTEM. THE PUMP COST \$ 725.00. PLUS \$499.00 FOR LABOR TO INSTALL THE

PUMP. THEY ONLY WARRANTED THE LABOR FOR THREE MONTHS, WITH NO WARRANTEE ON THE

\$725.00. PUMP. ONE DOES NOT DRIVE A MOTORHOME IN ALASKA IN THE WINTERTIME. THEREFORE

THEIR WARRANTEE IS WORTHLESS. NOW, AT 23,573 MILES, WE HAVE TWO MAJOR FAILURES AND

A RECALL. SO MUCH FOR GERMAN ENGINEERING! WE DO NOT UNDERSTAND WHY MERCEDES MAKES

AN ENGINE THAT THEY WARRANTEE FOR 100,000 MILES AND THEN PUT PARTS ON THE ENGINE THAT

LASTS LESS THAN 25,000 MILES. WE PAID THE \$50.00 CORE CHARGE , AND THEN HAD PUMP

INSPECTED. THERE ARE TWO DOWEL PINS THAT HOLD THE PUMP PARTS IN PLACE. OF THE FOUR

ANCHOR PLACES FOR THE PINS, THREE WERE INLARGED TO ABOUT TWICE THE DIAMETER OF THE

DOWEL PINS. IT LOOKED LIKE THE PUMP WAS REBUILT, AND NOT VERY WELL AT THAT. IF MERCEDES

IS INTERESTED IN HOW SUCH AN INFERIOR PUMP GOT ON A NEW 642V6 ENGINE., THE ENGINE NUMBER

IS 642 993-40-506177, AND THE SERIAL NUMBER OF THE MOTORHOME IS WDXPF445079 [REDACTED] HERE IS

ALL THE INFO. ON THE STEERING PUMP.

KUNDEN NO A0034569301
ZFLS 7692955642
T/W/J/P 3/31/07/120 BAR
ZF LENKSYSTEME GMBH
WERK BERLIN, GERMANY





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30 MAR 2012



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